

## DRINKING WATER QUALITY

### Policy Type - Board

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**Effective date:** August 2017

**Responsible officer(s):** General Manager Infrastructure Planning and Operations

**Next review due:** August 2019

### Purpose

To outline our commitment to managing our water supply systems effectively in order to provide safe and high quality drinking water that satisfies the needs of our consumers, community and regulators.

### Policy statement

Central Highlands Water is committed to:

- implementing and maintaining a Water Quality Risk Management Plan in accordance with the *Safe Drinking Water Act 2003*, the *Safe Drinking Water Regulations 2015* and other regulatory guidance that utilises a considered risk management approach to ensure the supply of safe water and to protect public health;
- implementing, maintaining and adequately resourcing a drinking water quality management system consistent with the framework described in the *Australian Drinking Water Guidelines (ADWG)*;
- managing drinking water aesthetics to meet the 'good' criteria as defined in the *Australian Drinking Water Guidelines (ADWG)*;
- integrating the needs and expectations of our consumers, stakeholders and regulators into our planning;
- establishing regular monitoring of the quality of drinking water and effective reporting mechanisms to provide relevant and timely information on the management of the water supply;
- continually improving our practices by assessing performance against corporate commitments and regulatory requirements;
- ensuring all managers and employees involved in the supply of drinking water are aware of their responsibility for understanding, implementing, and maintaining our drinking water quality management system;
- ensuring this policy is highly visible, continually communicated, understood and implemented by all employees.

### Responsible for implementation

- Executive Management Team
- Water Quality Committee
- Management Team
- Water Quality Team

### **Related policies**

- Asset Management
- Backflow Prevention Program
- Complaints Handling
- Dams Management
- Emergency Management
- Environment Management
- Media and Public Relations
- Occupational Health & Safety
- Procurement Policy
- Public Access to Reservoirs
- Risk Management
- Water Catchment Protection

### **Related and referenced documents**

- *Australian Drinking Water Guidelines (ADWG)*
- Corporate Plan
- *Safe Drinking Water Act 2003*
- *Safe Drinking Water Regulations 2015*
- Statement of Obligations
- Asset Management Framework and Strategy
- *Water Act 1989*
- *Water Industry Act 1994*
- Water Plan and ESC Determination
- Water Quality Risk Management Plan

**(END POLICY)**